

EE Customer Rate Card, Roaming Services & Zoning Guide

EE Domestic Rates

| Service | Customer Price |
|------------------------------|----------------|
| On Net | £0.40 |
| SMS | £0.27 |
| Photo/Video Messaging | £0.57 |
| Calls to 055 | £0.12 |
| Calls to 056 | £0.13 |
| Calls to forwarding services | £0.91 |
| 070 Personal Numbers | £0.05 |
| International Call Zone 1 | £0.07 |
| International Call Zone 2 | £0.13 |
| International Call Zone 3 | £0.20 |
| International Call Zone 4 | £0.33 |
| International Call Zone 5 | £0.67 |
| International Call Zone 6 | £1.33 |
| International Call Zone 7 | £1.87 |
| International Call Zone 8 | £4.00 |
| International SMS Zone 1 | £0.07 |
| International SMS Zone 2 | £0.08 |
| International SMS Zone 3 | £0.11 |
| International SMS Zone 4 | £0.13 |
| Satellite Calls | £2.00 |
| 076 Paging | £0.57 |
| 076 Paging SMS | £1.33 |
| Calls to 084/087 | £0.53 |
| Standard UK GPRS | £6.00 per GB |

EE Roaming Out of Bundle Rates

| Service | Customer Price |
|-------------------------------------|----------------|
| EE Europe Zone - Outbound Europe/UK | £0.11/min |
| EE Europe Zone - RoW Calls | £0.69/min |
| EE Europe Zone - SMS | £0.04 |
| EE Europe Zone - Data | £1.60/GB |
| EE Business Zone - UK Calls | £0.27/min |
| EE Business Zone - Europe/RoW Calls | £1.07/min |
| EE Business Zone - Inbound | £0.53/min |
| EE Business Zone - SMS | £0.32 |
| EE Business Zone - Data | £5.33/GB |
| EE World Zone - Outbound | £1.28/min |

| | |
|---------------------------|-------------|
| EE World Zone - Inbound | £0.80/min |
| EE World Zone - SMS | £0.53 |
| EE World Zone - Data | £9.33/GB |
| RoW Zone 1 Data | £26.67/GB |
| RoW Zone 2 Data | £80.00/GB |
| RoW Zone 3 Data | £266.67/GB |
| RoW Zones 4-6 Data | £1146.67/GB |
| RoW Zone 1-4 Outbound | £1.60 / min |
| RoW Zone 5-6 Outbound | £4.00 / min |
| RoW Zone 1-6 Inbound Call | £1.07 / min |
| RoW Zone 1-6 - SMS | £0.53 |

Daily Roaming Services

| Service | Customer Price |
|--------------------|----------------|
| European Zone (EZ) | £2.00/day |
| Business Zone (BZ) | £5.33/day |
| World Zone (WZ) | £12.00/day |

European Zone (EZ) Destinations

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden

With EZ the user gets access to the following based on their domestic bundle allowances when roaming in the inclusive destinations:

- > Data usage (Fair usage policy applies)
- > Calls & texts to the UK (to any UK mobile or standard fixed-line number e.g. 01, 02, 03)
- > Calls & texts within the same zone (mobile/ standard fixed-line number)
- > Receiving calls & texts when in a country
- > Calls to emergency services (i.e. 999 or 112)
- > Calls to UK freephone numbers
- > Calls to voicemail

The following are not included:

- > Calls to non-geographical and premium numbers
- > Calls and texts to worldwide destinations (ROW zones)
- > Calls and texts to international destinations from the UK
- > Calls and texts to another EU zone from an EU zone

Business Zone (BZ) Destinations

Albania, Australia, Bangladesh, Canada, China, Faroe Islands, Gibraltar, Guadeloupe, Guernsey, India, Indonesia, Isle Of Man, Israel, Jersey, Kuwait, Malaysia, Moldova, Montenegro, New Zealand, Nigeria, Oman, Puerto Rico, Qatar, Réunion, Serbia, Singapore, South Africa, South Korea, Switzerland, Taiwan, Thailand, Turkey, United Arab Emirates, United States, Vietnam

World Zone (WZ) Destinations

Argentina, Armenia, Bahrain, Bermuda, Bosnia and Herzegovina, Brazil, Chile, Colombia, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Gabon, Ghana, Greenland, Hong Kong, Japan, Kenya, Kosovo, Mauritius, Mexico, Monaco, Morocco, Nicaragua, North Macedonia, Pakistan, Peru, Russia, Rwanda, Saudi Arabia, Seychelles, Sri Lanka, Sudan, Tanzania, Tunisia, Uganda, Ukraine, Uruguay, Zambia

Worldwide Roaming Zoning Structure

Rest of World Zone 1

Andorra, Anguilla, Antigua and Barbuda, Aruba, Bahamas, Barbados, Belarus, Benin, Botswana, Cambodia, Cameroon, Cape Verde, Cayman Islands, Costa Rica, Dominica, Grenada, Guinea, Guinea-Bissau, Guyana, Haiti, Iraq, Ivory Coast, Jamaica, Jordan, Kazakhstan, Liberia, Macao, Madagascar, Mali, Montserrat, Netherland Antilles, Niger, Panama, Philippines, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Senegal, Trinidad and Tobago, Turks and Caicos Islands

Rest of World Zone 2

Azerbaijan, British Virgin Islands, Brunei Darussalam, Belize, French Guiana, Georgia, Macedonia

Rest of World Zone 3

Afghanistan, Ethiopia, Gambia, Iran, Lebanon, Nepal, Sierra Leone, Venezuela

Rest of World Zone 4

Angola, Bhutan, Burkina Faso, Chad, Congo, Democratic Republic of Congo, French Polynesia, Guatemala, Honduras, Kyrgyzstan, Lesotho, Malawi, Mongolia, Myanmar, Namibia, Paraguay, Swaziland, Tajikistan, Yemen, Zimbabwe

Rest of World Zone 5

Aircraft - Not Country Specific, Algeria, Satellite - Other, Ships - Not Country Specific

Rest of World Zone 6

Bolivia, Burundi, Cuba, Cook Islands, Central African Republic, Djibouti, Falkland Islands, Guam, Laos, Libya, Maldives, Martinique, Mauretania, Mozambique, Palestine, Papua New Guinea, Solomon Islands, Suriname, Syria, Togo, Tonga, Uzbekistan, Vanuatu