

Vodafone Customer Rate Card, Roaming Services & Zoning Guide

Vodafone Domestic Rates

Service	Customer Price
On Net	£0.32
Cross Net	£0.32
Landlines	£0.32
Voicemail	£0.32
Channel Islands & Isle of Man	£0.32
Channel Islands & Isle of Man SMS	£0.21
SMS	£0.21
MMS	£0.32
Video Call	£0.32
Video Call - International EU	£0.89
Video Call - International RoW	£1.77
International Call - EU & EEA	£0.21
International Call - Europe Other	£0.89
International Call - Rest of World	£1.77
International SMS - EU & EEA	£0.21
International SMS - Europe Other	£0.21
International SMS - Rest of World	£0.39
Non Geo Access Charge	£0.39
Premium Call Access Charge	£0.39
Directory Enquiries	£0.39
Personal Numbering Services	£0.32
Call Forwarding Services	£0.32
Data (Single User)	£9.07/GB
Data (Shared)	£9.07/GB

Roaming Zone 1 Out of Bundle Rates

Service	Customer Price
In Country/In Zone/UK	£0.36
Euro Zones	£0.89
RoW Zones	£1.19
Inbound	£0.21
SMS	£0.05
MMS	£0.39
Data	£0.07/MB

Roaming Zone 2 Out of Bundle Rates

Service	Customer Price
In Country/In Zone/UK	£0.71
Euro Zones	£0.89
RoW Zones	£1.19
Inbound	£0.43
SMS	£0.17
MMS	£0.39
Data	£0.36/MB

Roaming Zone 3 Out of Bundle Rates

Service	Customer Price
In Country/In Zone/UK	£1.41
Euro Zones	£1.41
RoW Zones	£1.41
Inbound	£0.92
SMS	£0.36
MMS	£0.39
Data	£1.07/MB

Roaming Zone 4 Out of Bundle Rates

Service	Customer Price
In Country/In Zone/UK	£1.41
Euro Zones	£1.41
RoW Zones	£1.41
Inbound	£1.07
SMS	£0.36
MMS	£0.39
Data	£4.25/MB

Daily Roaming Services

Service	Customer Price
European Travel Select (ETS)	£2.13/day
World Travel Select (WTS)	£5.68/day
TravelPlus (TP)	£5.68/day
TravelFree (TF)	£0.00/day

European Travel Select (ETS) Destinations

Europe Zone 1: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

Europe Zone 2: Channel Islands (inc. Guernsey, Jersey) and the Isle of Man, Faroe Islands, San Marino, Switzerland.

With ETS the user gets access to the following based on their domestic bundle allowances when roaming in the inclusive destinations:

- > Data usage (Fair usage policy applies)
- > Calls & texts to the UK (to any UK mobile or standard fixed-line number e.g. 01, 02, 03)
- > Calls & texts within the same zone (mobile/ standard fixed-line number)
- > Receiving calls & texts when in an ETS country
- > Calls to emergency services (i.e. 999 or 112)
- > Calls to UK freephone numbers
- > Calls to voicemail

The following are not included within ETS:

- > Calls to non-geographical and premium numbers
- > Calls and texts to worldwide destinations
- > Calls and texts to international destinations from the UK
- > Calls and texts to another EU zone from an EU zone

TravelFree (TF) Destinations

Europe Zone 1, Europe Zone 2 & Albania, Anguilla, Antigua, Aruba, Australia, Barbados, Bermuda, Bosnia & Herzegovina, Canada, Cayman Islands, Dominica, Ghana, Grenada, Jamaica, Kenya, Lesotho, Mexico, Montserrat, Mozambique, Netherland Antilles, New Zealand, South Africa, St Kitts and Nevis, St Vincent, St Lucia, Trinidad & Tobago, Turkey, Turks and Caicos, US Virgin Islands, USA.

TravelPlus (TP) Destinations

Afghanistan, Andorra, Argentina, Armenia, Bahrain, Bangladesh, Bonaire, Brazil, British Virgin Islands, Cambodia, Chile, China, Columbia, Costa Rica, Curacao, Democratic Republic of Congo, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Georgia, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jordan, Kazakhstan, Kuwait, Laos, Macau, Macedonia, Malaysia, Moldova, Mongolia, Montenegro, Morocco, Myanmar, Nicaragua, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Korea, South Sudan, Sri Lanka, Suriname, Swaziland, Taiwan, Tanzania, Thailand, Tonga, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Vietnam, Western Samoa.

World Travel Select (WTS) Destinations

Afghanistan, Albania, Andorra, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Bahrain, Barbados, Bangladesh, Bermuda, Bosnia and Herzegovina, Bonaire, Brazil, British Virgin Islands, Cambodia, Canada, Cayman Islands, Chile, China, Columbia, Costa Rica, Curacao, Democratic Republic of Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Laos, Lesotho, Macau, Macedonia, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Saba, St. Kitts and Nevis, St. Lucia, St. Vincent, Saudi Arabia, Serbia, Singapore, Sint Eustatius, Sint Maarten, South Africa, South Korea, South Sudan, Sri Lanka, Suriname, Swaziland, Taiwan, Tanzania, Thailand, Tonga, Trinidad and Tobago, Turkey, Turks and Caicos Islands, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Vietnam, Western Samoa.

Worldwide Roaming Zoning Structure

Europe Zone 1

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

Europe Zone 2

Guernsey, Jersey, Isle of Man, Faroe Islands, San Marino and Switzerland.

Rest of World Zone 1

Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Botswana, Bosnia & Herzegovina, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cameroon, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran^, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kosovo, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherland Antilles), Samoa Western, Saudi Arabia, Serbia, Seychelles, Singapore, Sint Eustatius (Netherland Antilles), Sint Maarten, Solomon Islands, South Africa, South Korea, South Sudan, Sri Lanka, St Kitts

and Nevis, St Lucia, St Vincent, Sudan, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turkey, Turks & Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia.

Rest of World Zone 2

Algeria, American Samoa, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe.

Rest of World Zone 3

Andorra, Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia.

Rest of World Zone 4

Angola, Ascension Islands, Australian External Territories, Belize, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.

*On Airways and Maritime will be charged inline with RoW Zone 4 destinations.