

# EVERYONE WANTS TO WORK LIKE THIS



## BENEFIT MORE FROM YOUR PHONE

Xelion 6 is the IP telephone exchange that facilitates the shift to working independently from your location, device, and time. It allows companies to gain more control over their business conversations and communication traffic. With new features and intuitive user interfaces, Xelion 6 provides companies a new practical solution. From now on, employees have their business communication tool always at hand, wherever and with whatever device they might work. Business calls, chat, email or text messages via smartphone, tablet, office phone, or your PC. It's all possible with Xelion and at a very flexible and attractive price.



# Always available. Always traceable.

In an impetuously increasing supply of IP exchanges, Xelion 6 is the absolute luminary! Xelion 6 is appreciated by its business partners, the ICT service provider, because of the intuitive software, the rich palette of opportunities at a very advantageous cost structure.

## A complete telephone exchange

Xelion 6 implies business calling and communication in an irresistibly simple and smart manner. Users have access to all features you should expect from an advanced telephone exchange. Thanks to the integration of chat, text messages and e-mail, business communication is perfectly organised and professionally separated from private information. With an app on the PC, contacts can be searched and settings such as availability can be adjusted. Communication is safely stored in the central database of Xelion 6, due to which conversations can be replayed. Conversation notes can be added to a phone call. Information about completed calls and text messages sent is stored and can be shared with colleagues.

## Fixed and mobile become one

Xelion has long been an important brand and specialist player in the field of IP telephony exchanges. Working with an IP telephone exchange from Xelion offers many advantages compared to a traditional PBX system. Xelion has an intuitive, simple menu that allows any user to immediately start working. Training or manuals are no longer needed, you can directly start calling, both on the fixed device and the mobile phone. In short, while Xelion was already known for its ease of use, it all becomes even easier and more beautiful with Xelion 6!



## WHAT DO OTHERS SAY ABOUT XELION 6?

### **Ricoh IT Services**

*"When our clients are introduced to Xelion 6, they are just as convinced as we are. Xelion 6 is the most complete and user-friendly telephony system of the moment."*

**Rick Haas, Manager  
Ricoh IT Services  
Nederland**

### **Afas**

*"Xelion 6 is a valuable addition to the Afas ERP system. We can offer our clients even more convenience and functionality."*

**Israel Bedijk,  
marketing manager  
Afas**

## Choosing the right communication tools

Chat, video calling, text messaging, calling or e-mail: Xelion 6 has included all features on the PC and in the app. The app runs just as easily on the PC and laptop as it does on the smartphone. The app on the smartphone is a very important step. It allows employees to call from anywhere with the benefits of mobility without the additional cost. All functions are available on whichever device. Employees can thus have their fixed line ringing just as easily at home or on vacation. Address books, presence lists, and call forwarding features are integrated into the app and softphone. Unique is the text messaging functionality built into Xelion 6, with which a text message can easily be sent via the PC or laptop.

## Connected via a link with CRM

As an entrepreneur you want to have a grip on the business communication of employees. Xelion 6 integrates seamlessly with other software packages. Share one single contact directory, initiate a call from your CRM, show the right contact details in your CRM when a customer somebody is calling. Xelion can serve as the virtual communication assistant that provides the user with all ways of communication. Duplication of data entry is history. This CRM telephony / communication integration is the 'next big step' in business communication.

## Overview of the advantages of Xelion

### 1. Usage without a manual.

Xelion 6 works as a virtual assistant on your PC, tablet, and mobile phone that provides you with different ways to make contact with a colleague or relation. Just need to re-schedule an appointment? A text message will suffice. A conference call? Can be arranged with one click. The softphone and the app are so user-friendly and simple that everyone likes to work with them.

### 2. Smarter, faster, cheaper.

Companies will be saving thanks to Xelion 6. Simply because communication is less time-consuming and costly, and because employees start accumulating lower mobile calling costs. Saving business addresses and telephone numbers to a mobile phone is no longer necessary. Even telephone exchange features such as queue and welcome messages can be set automatically without the intervention of a receptionist.

### 3. Professional communication.

Large, but also smaller companies are always easily available thanks to the use of Xelion. No matter if fixed or mobile phones are used, forwarding a call only occurs after users have seen in the app that their colleague is available. If employees want to be available for business calls, or rather not for a moment, they can quickly and easily change that in their profile with one click.

### 4. Flexible and no unexpected costs.

Besides telephony, more and more companies want to use chat, text messaging or other communication options to make the organisation more effective. Xelion 6 offers the complete range of telephony functions for one price, eliminating the need to pay extra for each feature. New possibilities are constantly added without a price tag.

### 5. Retrieve information about past conversations, always and anywhere.





































Xelion 6 stores call information centrally. Every conversation can be recorded. Want to know what exactly has been said in the phone call? Xelion 6 has already organised the conversations to make them easier to find.

### 6. Integration of fixed and mobile telephony.

Thanks to the Xelion App you integrate your smart-phone with the office. You only use one number for both fixed and mobile calls, see whether colleagues are available, dial numbers from an up to date corporate directory and use secure chat. Wherever you are always in touch with the office. Save and easy



## Highlights Xelion 6

<b>Automatic call scheduling</b>		<b>Call Recording</b>	
<b>Nummercatch</b>		<b>Address Book</b>	
<b>Mobile phone as Xelion phone</b>		<b>Lists</b>	
<b>Queue</b>		<b>Information sharing</b>	
<b>Presence List</b>		<b>Twinning</b>	
<b>Lowest fares and routing</b>		<b>Caller ID</b>	
<b>Repeat Call</b>		<b>Keywords</b>	
<b>PC Phone</b>		<b>Connected to Fax</b>	
<b>Call Reporting</b>		<b>Do not disturb</b>	
<b>Day-Night setting for calls</b>		<b>Call Monitoring</b>	
<b>Option menu</b>		<b>Integration with Outlook</b>	
<b>Voicemail</b>		<b>Integration with CRM</b>	
<b>Answering Machine</b>		<b>Text messaging</b>	
<b>On Hold Music</b>		<b>Mobile Xelion App</b>	
<b>Call Groups</b>		<b>Chat Messages</b>	
<b>Availability Reports</b>		<b>Call Forwarding</b>	
<b>Group Conversations</b>		<b>Power User</b>	
<b>Missed Calls</b>		<b>On location or from the Cloud</b>	

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