

Transfer phonecalls with
the Xelion6 IOS app

Dear reader,

In this guide, we explain step by step, based on screenshots of how to use the IOS app to connect two calls easily with one another. To make use of the transfer thru the IOS app, you must use Xelion 6:17.

Brief instruction:

1. Open during the 1st call the Xelion6 app
2. Select the contact you want to connect to the first call
3. Select the phone number of this contact. Your Xelion6 app will call this number
4. Open the Xelion6 app on your phone, a popup with two active calls appears, click Transfer.
5. The calls are directly connected to each other

Full instruction

Transfer Ongoing conversation

If you want to transfer a call, whether it is inbound or outbound, you can access the Xelion6 app during a call to set the transfer in motion.

Step 1: Find the contact

Action within the app Xelion6

When the Xelion6 app opens, search for the desired contact from the address book / call icon. With which you want to transfer call 1 (Anton de Beer).

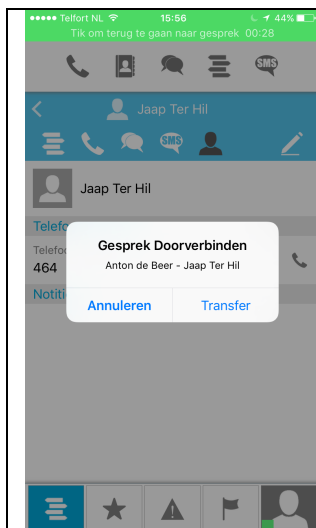
Step 2: Select the phonenumber

When you find the person you want to call select the phone number you want to use. The call will be set up as your 1st call (Anton de Beer) is placed on hold.

Step 3: The 2nd call (Jaap Ter Hil) is connected



After the person has answered, you connect the two calls as following:



Reopen the Xelion6 app. After opening the app, the two current calls are displayed by means of a pop-up. Click "Transfer" after which the calls are connected to each other directly

Cancel a transfer action



If you want to transfer a call, and the 2nd party does not answer, press the red phonesymbol to end the 2nd call. You'll get this first call back from Hold. If this is not going automatic you can do this by clicking the "hold" icon.